



## ADA Complaint Form

Any person who believes himself/herself or any specific class of individuals to be harmed by failure to comply with ADA regulations may, personally or through a representative, file a written complaint with the Complaint Resolution Officer. A complaint must be filed not later than 180 days from the date of the alleged discrimination, unless the time for filing is extended by Mountain Express Transit.

**Instructions:** If you would like to submit an ADA complaint to the Mountain Express Transit of Archuleta County, please fill out the form below and send it to: Mountain Express Transit, Attn: Transit Manager, P. O. Box 1507, Pagosa Springs, CO 81147.

For questions or a full copy of the Mountain Express's ADA policy and complaint procedures email: [transportation@archuletacounty.org](mailto:transportation@archuletacounty.org) or call: 970-264-2250.

1. Name (Complainant):	
2. Phone:	3. Home address (street no., city, state, zip):
4. If applicable, name of person(s) who allegedly discriminated against you:	
5. Location and position of person(s) if known:	6. Date of incident:
7. Vehicle ID/Route Name or Number	8. Direction of Travel

